

UniPayment Privacy Policy

This Privacy Policy details the personal data we collect, its usage, the necessity of your personal data, and the rights you possess concerning your personal data. Personal information is any data that can identify you directly or indirectly, or to contact you. This Privacy Policy covers all personal information you submit to us or we gather from our partners and does not apply to anonymised data.

As the relevant data controller, we, UniPayment, a UniPayment Ltd. company, handle your information. We collect data lawfully and only that which is necessary to provide our services to you. If you have any questions about our Privacy Policy, your personal data, or you would like to exercise any of your data protection rights, please e-mail us at help@unipayment.io.

Information We Collect

The data we collect depends on the services you use and how you use them.

A. Information You Provide Us

We collect the following:

Information that you provide for registering at our services (such as your e-mail) and required to create an account and use our services;

Information provided through your continued use of our services, such as digital wallet address for transactions, bank account details, address, phone number, age, etc.;

Additional information as necessary to comply with our anti-money laundering obligations under applicable law.

B. Other Information We Collect When You Use Our Services

This includes:

Details of transactions carried out using our services, including transaction IDs,

cryptocurrency type, amount, partner ID, order ID, description, and transaction time;

Technical details, such as information about your hardware, device manufacturer, unique device identifiers, software information, the operating system and version running on your system or device, browser and plug-ins, IP address, country, login information;

Information about your experience while using our services, such as visited website pages, any website you came from to our website; our website pages response time, crash reports and errors, length of visit, page interaction information, information provided to our support team.

C. Information Provided to Us by Third Parties

We may obtain information about you from third party sources as required or permitted by applicable law, such as public databases, credit bureaus, ID verification partners, resellers and channel partners, business partners. We do not receive your credit card number or other financial information or any sensitive information.

1.Cookies

Our services use cookies to distinguish you from other users. This helps us provide a good experience and allows us to improve our services.

2.How We Use Information

We process your personal Information based on the following legal grounds:

To fulfill our contractual obligations;

To keep your account secure;

To comply with our legal obligations;

To notify you about changes to our services and provide essential information;

For our legitimate interests.

How We Share Information

We may share your data with third parties under confidentiality agreements. Your data may be disclosed to government or law enforcement officials, business partners, suppliers, contractors, sponsors, analytics, and search engine providers.

3.Where We Store Information

We generally store your personal information in the European Economic Area (EEA).

However, your data may be transferred and processed in other jurisdictions with your explicit consent.

4.Transferring Outside of the European Economic Area (EEA)

Our services may necessitate transferring your personal information outside of the EEA. We ensure that we and our partners take adequate measures to protect your privacy and your rights.

5.How We Protect Your Information

We employ technical, procedural and physical security measures to comply with relevant laws and regulations and to prevent unauthorized access, use, or disclosure of your personal data.

Your Choices About Collection and Use of Your Information

You have the right to access, correct, delete, object to the processing, and transfer your personal information.

6. Automated Decision Making

Automated decision-making processes may be used as part of our services to expedite the process. You can contest any decision based on automated decision-making results.

7. Data Retention Periods

We retain information required to resolve disputes, enforce our agreements, protect legal rights, and comply with technical and legal requirements and constraints related to the security and operation of our services.

8. Children

Our services are not intended for use by children under 18 years of age. We do not knowingly collect or process any personal information from or with respect to children.

9. Third-Party Services

Our services may contain links to third-party services. We cannot take responsibility for the privacy practices of the entities that operate them.

10. Changes to Our Privacy Policy

We may update this Privacy Policy from time to time, please review it frequently. Your continued use of our services means you accept the changes. If you are asked to accept affirmatively material changes to our Privacy Policy and you decline to do so, you may not be able to continue to use the services.